

Mobile Access

for every phone



brought to you by ATFCU

Mobile App User's Guide

mAccess

Table of Contents

Download the Mobile App	3
Log in to the Mobile App	4
View Account Balances	5
Search Activity Transfer Funds	8
Find ATM/Branches	12

Please note: All images used in the guide are examples. What you see may look different depending on the capabilities of your phone.

Download the Mobile App

Step 1 – Using your phone’s browser, type in the URL you received after registering your phone for mAccess or click the Link from the text message you received. The mAccess URL is m.atfcu.com

Step 2 – If your phone supports apps, you will see the “**Download the Application**” button.

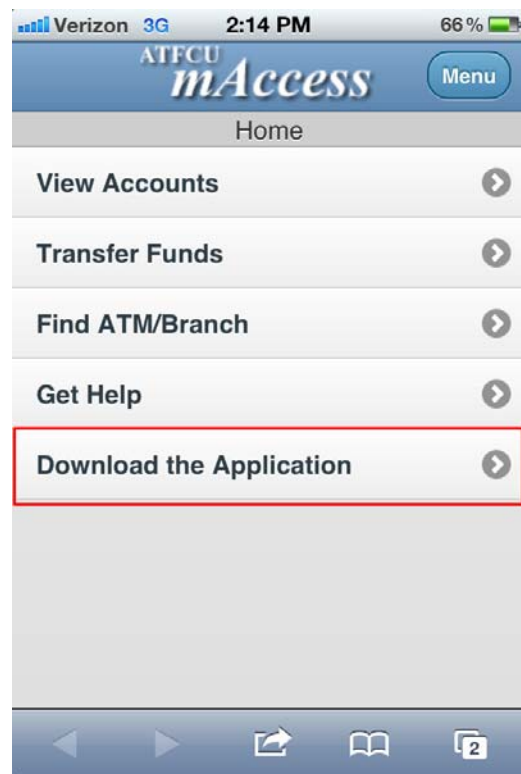
- a. You will also be able to download the iPhone/iPod Touch/iPad, Android/Tablet, and Blackberry App in the iTunes store, Marketplace, and App World respectively.

Step 3 – Select “**Download the Application**”.

Example Text Message Link:
Link:



Example Download App

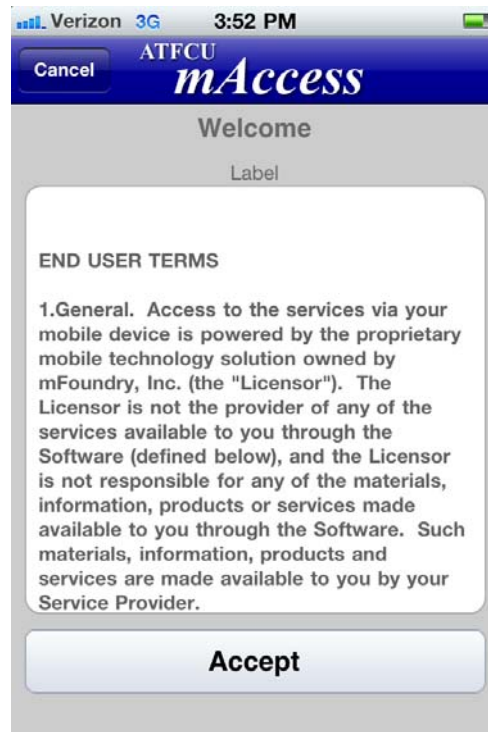


Log in to the Mobile App

Step 1 – Select the mAccess App from your home screen or App bar.

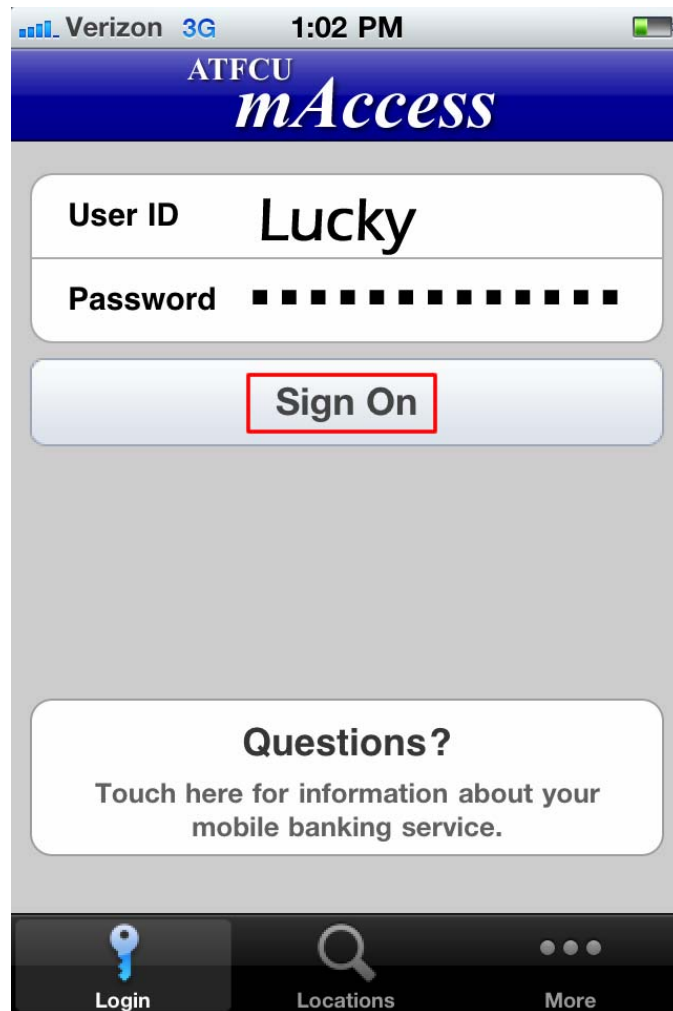


- If this is your first time accessing the mAccess App, you will have to accept the Terms and Conditions of Use agreement before logging in.
- Select “**Accept Terms and Conditions**”.



Step 2 – Log in

- a. Type in the User ID and Password you set up when you registered for mAccess.
- b. Select Sign On



View Account Balances

Step 1 – From the Account list screen, select the account you want to see for a more detailed view.

Step 2 – On this screen, you can view your available and current balance for the selected account. Select Accounts to go back to the previous screen.

Search Activity

Step 1 – From the Accounts screen select “**Search Activity**”.

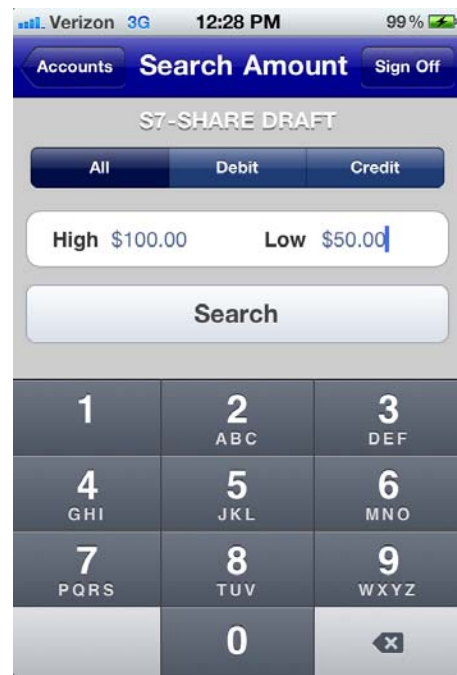
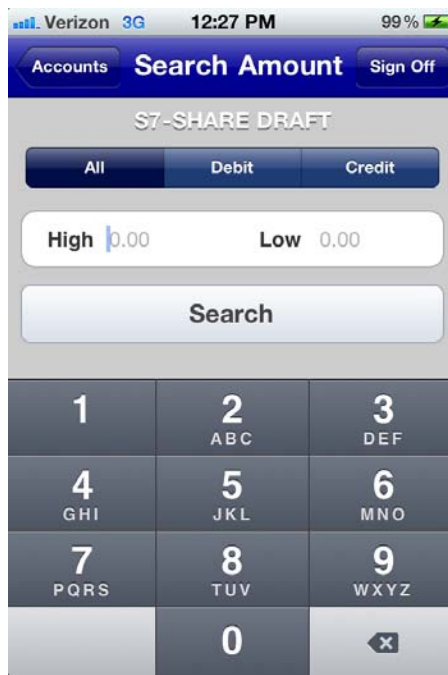
Step 2 – Select your search criteria.

- a. You can choose to search by date or amount.

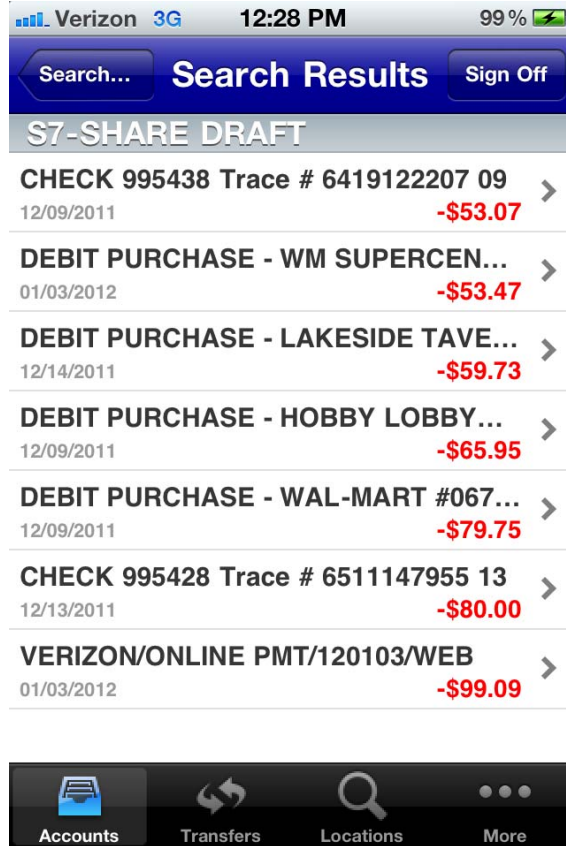
- b. For this example, we'll search by amount.
- c. Select Amount.



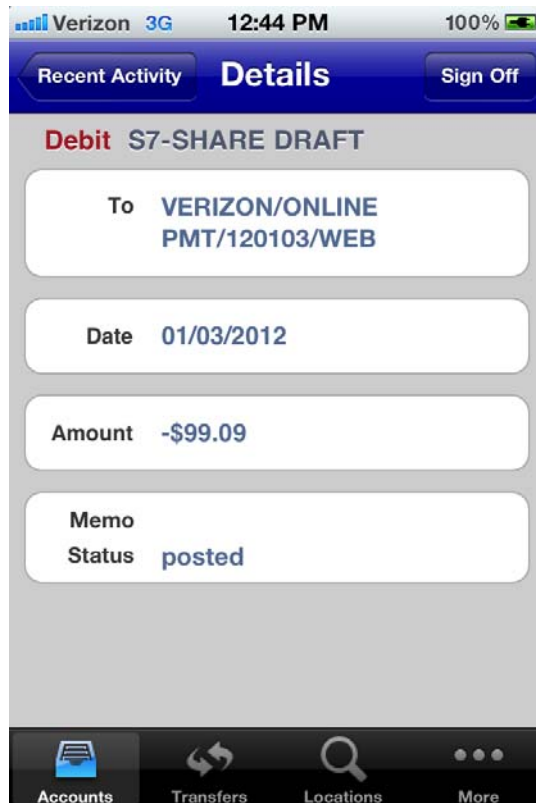
- a. In the high section, input the highest amount you are looking for. We will input \$100.00
- b. In the low section, input the lowest amount you are looking for. We will input \$50.00



d. A list of transactions matching your search will return.



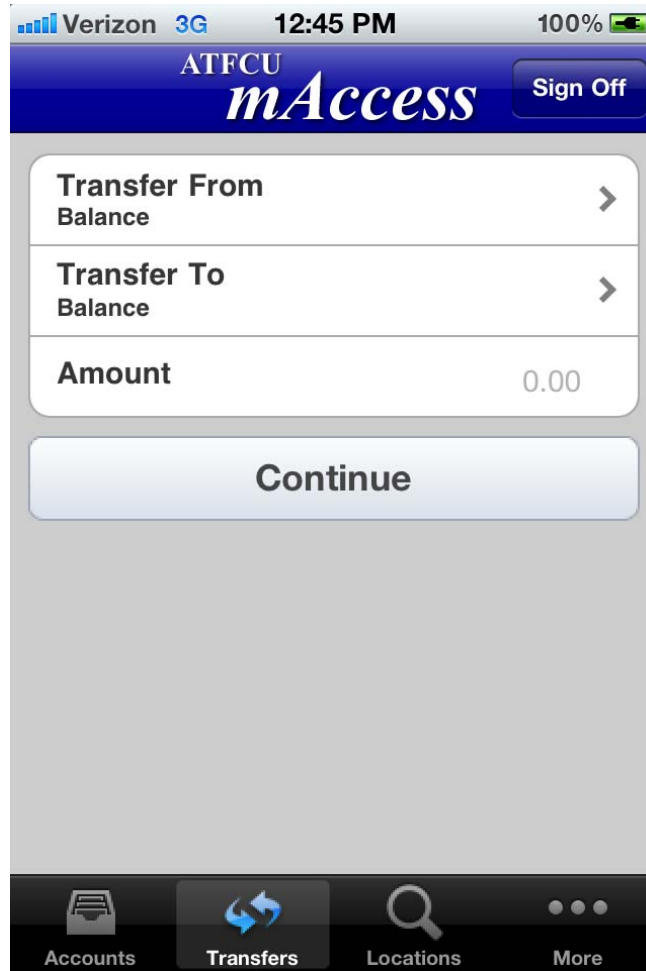
e. Select a transaction to see more detail.



Transfer Funds

The Transfer Funds option enables you to transfer money between eligible accounts from your phone.

Step 1 – On the Navigational Menu, choose Transfers.

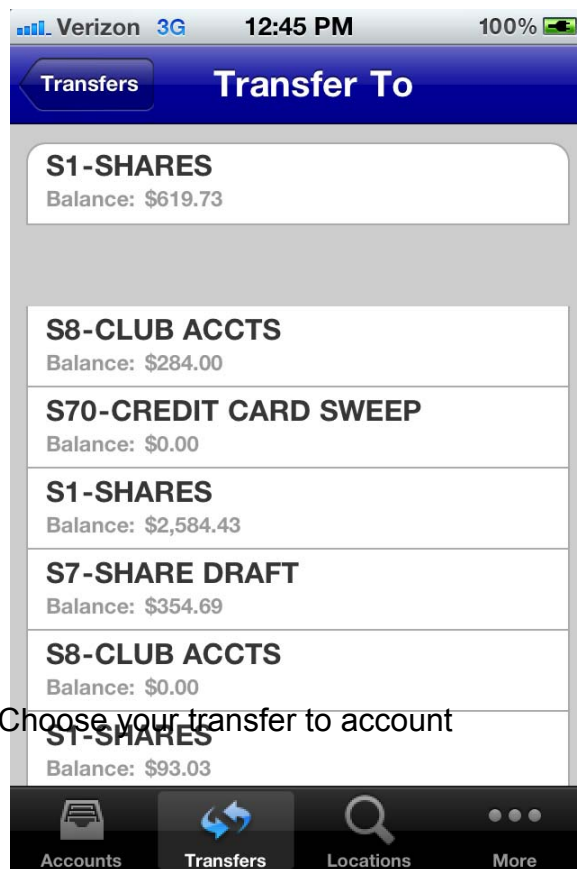


Step 2 – Select Transfer From

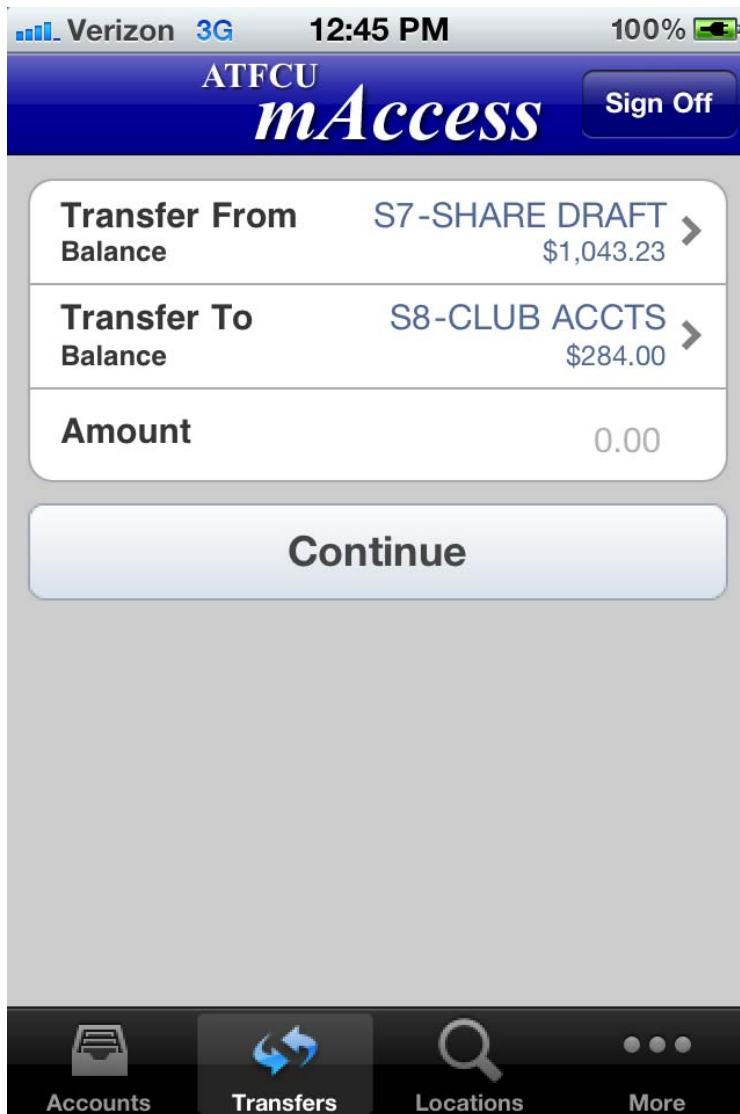
Step 3 – Choose your transfer from account (For this example, we will select S7)



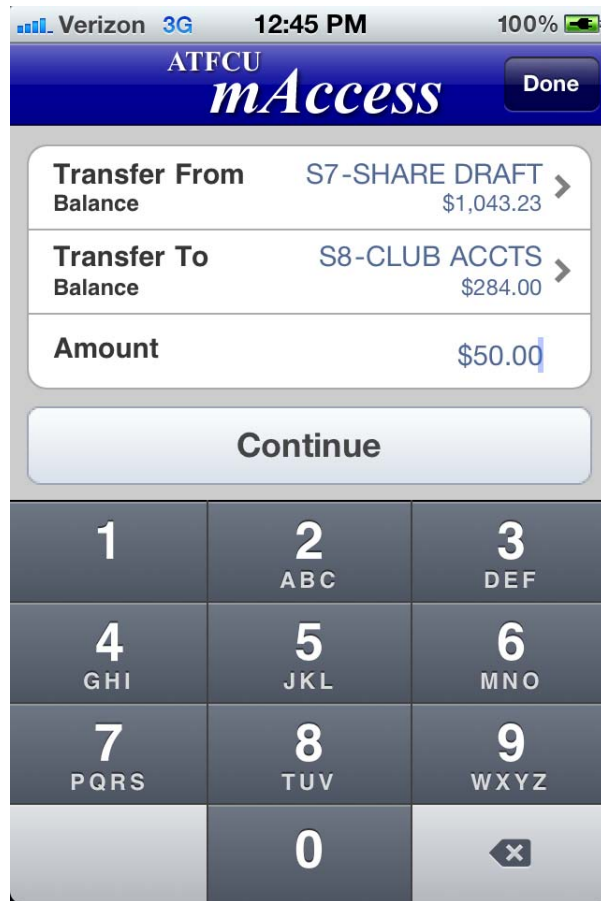
Step 4 – Select Transfer to (For this example, we will select S1)



Step 5 – Choose your transfer to account

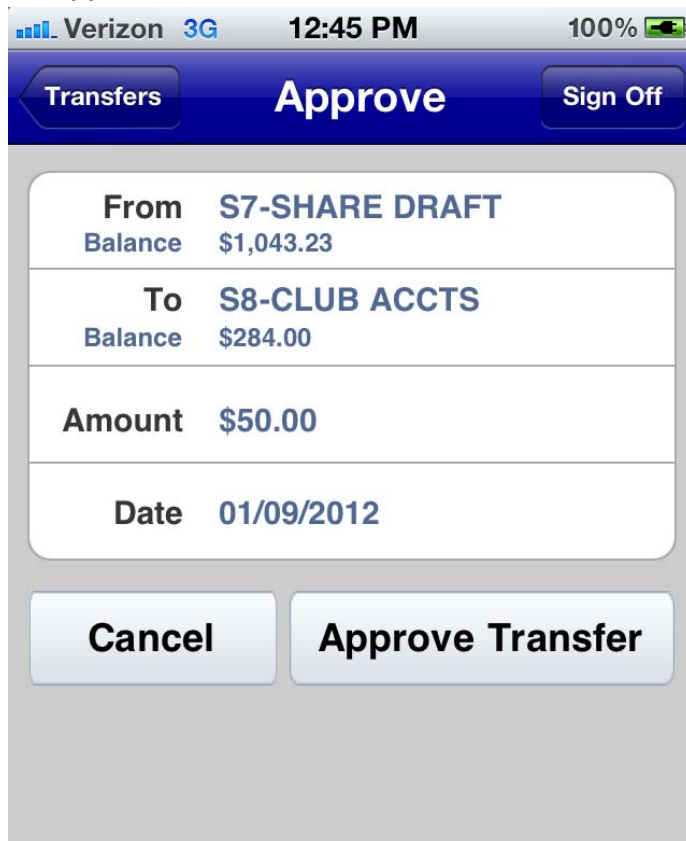


Step 6 – Enter the amount you want to transfer for this example, we will use \$50.00



Step 7 – Select Continue.

Step 8 – Review your transfer information and select **Approve Transfer**. Your confirmation will appear on the next screen.

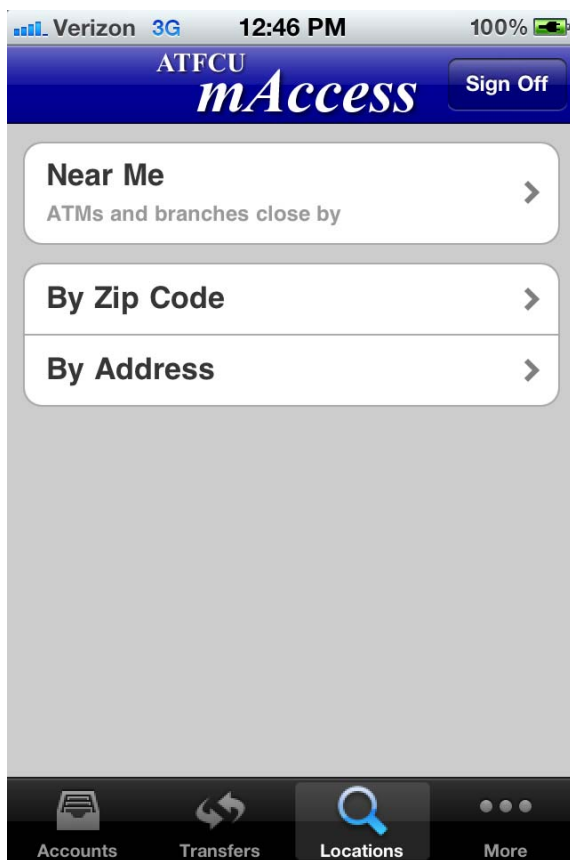


Find ATM/Branches

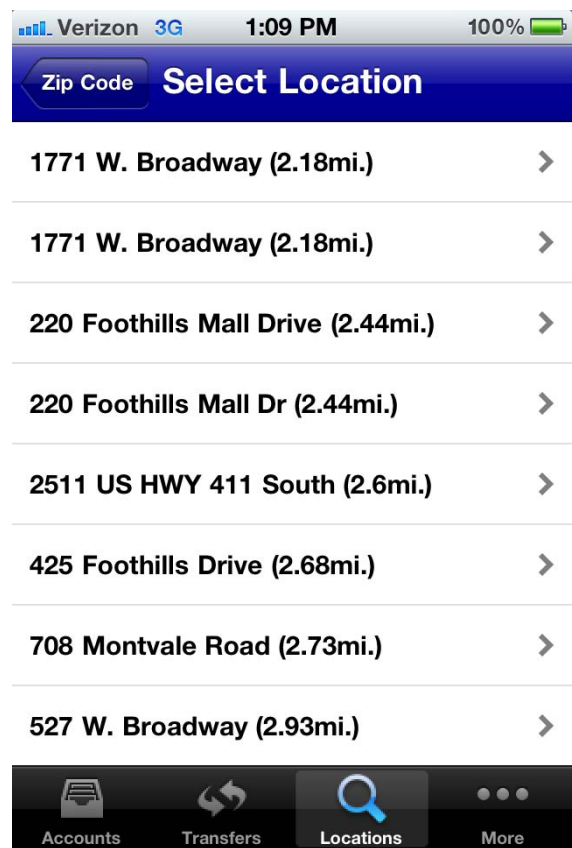
The Find ATM/Branches feature may not be available for everyone. If you enable the locations feature of your phone, you may use the Find ATM/Branches feature to find an ATFCU Office or ATM by Zip Code, Address, or your current location.

Step 1 – On the Navigational Menu, select Locations and input your preferred criteria.

Location Search Screen:



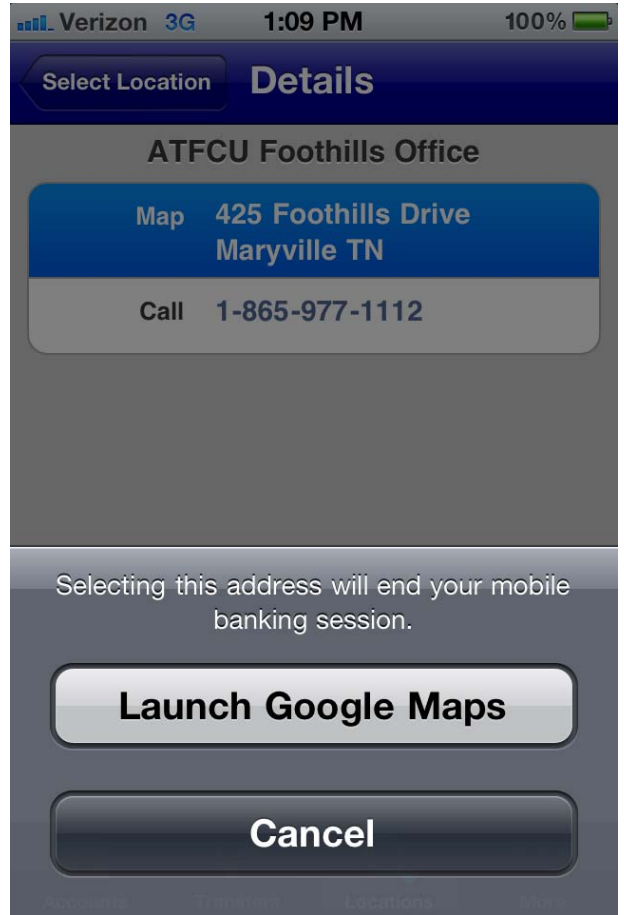
Zip Code Search Results:



Selected Location Results:



Google Map Request:



Final Map Results:

