

# Mobile Access

for every phone



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## Mobile WAP User's Guide

mAccess

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## Log In to Mobile Web

### Step 1 – Go to the Mobile Web URL

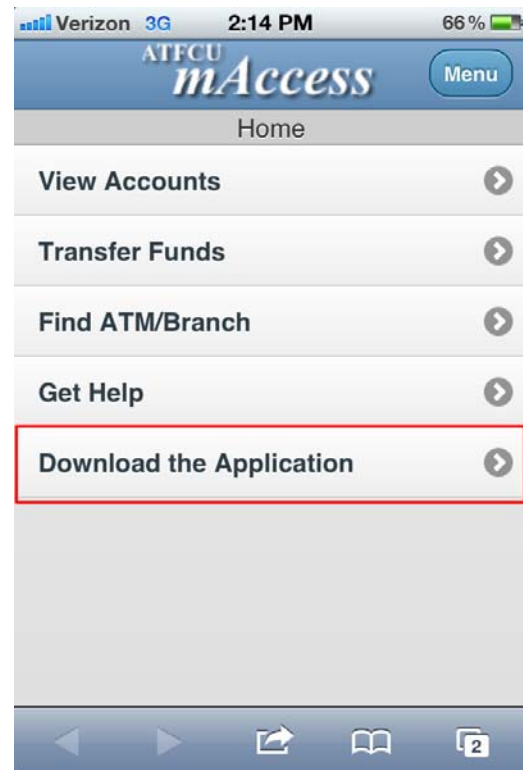
Using your phone's browser, type in the URL you received after registering your phone for mAccess. The mAccess URL is [m.atfcu.com](http://m.atfcu.com)

- a. Depending on your phone's capabilities you will either see a log-in screen or your home screen.
  - a. Most people will see the home screen.
  - b. The options you see will depend on what is available to you. For example, if your phone supports apps, you will see the "Download the Application" button.

Example Text Message Link:  
Link:



Example Download App

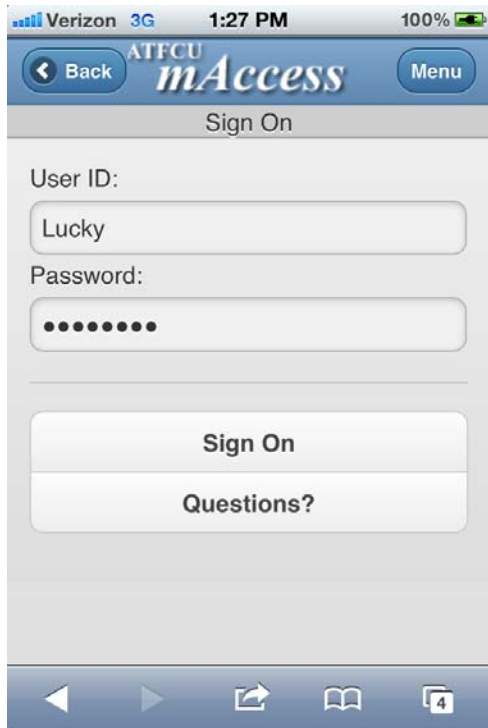


### Step 2 – Accept Terms and Conditions Agreement

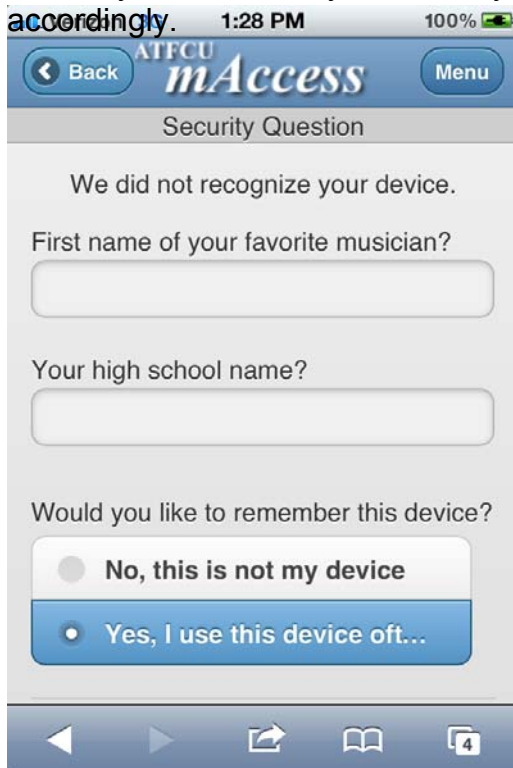
- a. From your Home Screen, select View Accounts or Transfer Funds to access the Secure mAccess log-in.
- b. If this is your first time accessing the mobile web, you will have to accept the Terms and Conditions of the Use agreement before logging in.
- c. Click Printer Friendly Version if you would like to print the agreement.
- d. Select Accept Terms and Conditions.

**Step 3 – Log In**

- a. Type in the User ID and Password you set up when you registered for mAccess.
- b. Select Sign On



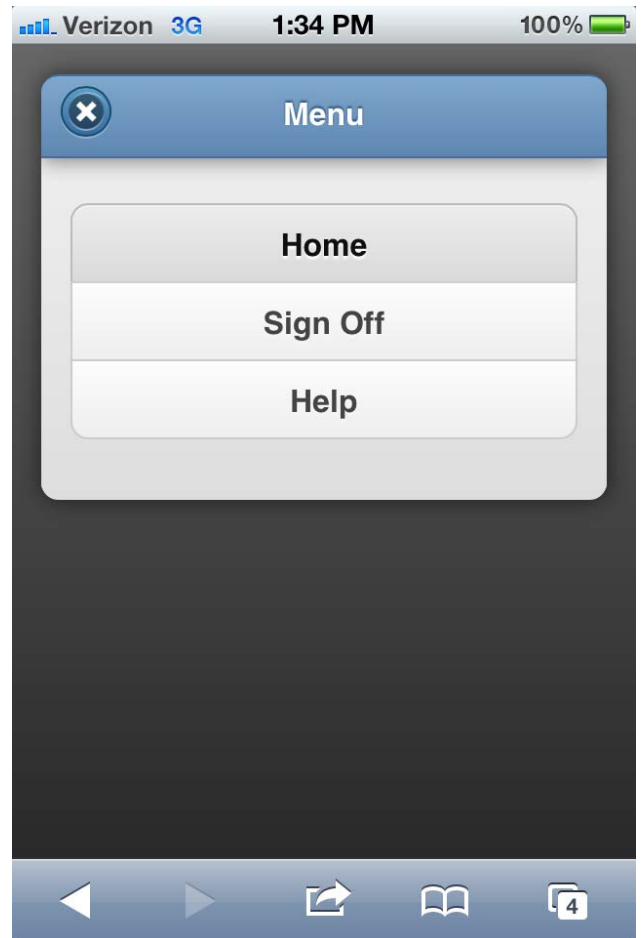
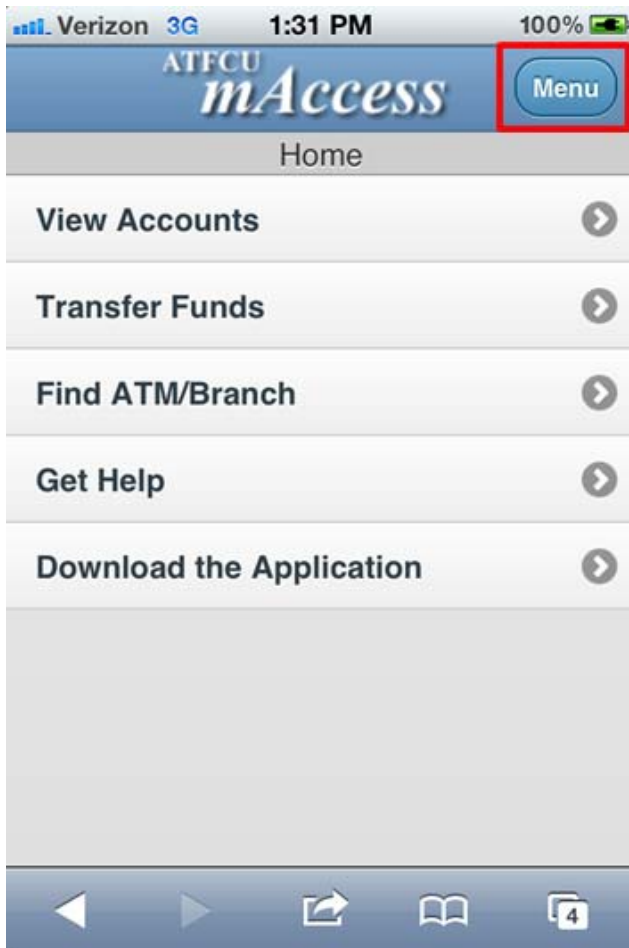
- c. You may be asked for your security answers, if so please respond accordingly.



## Navigating the Mobile Web

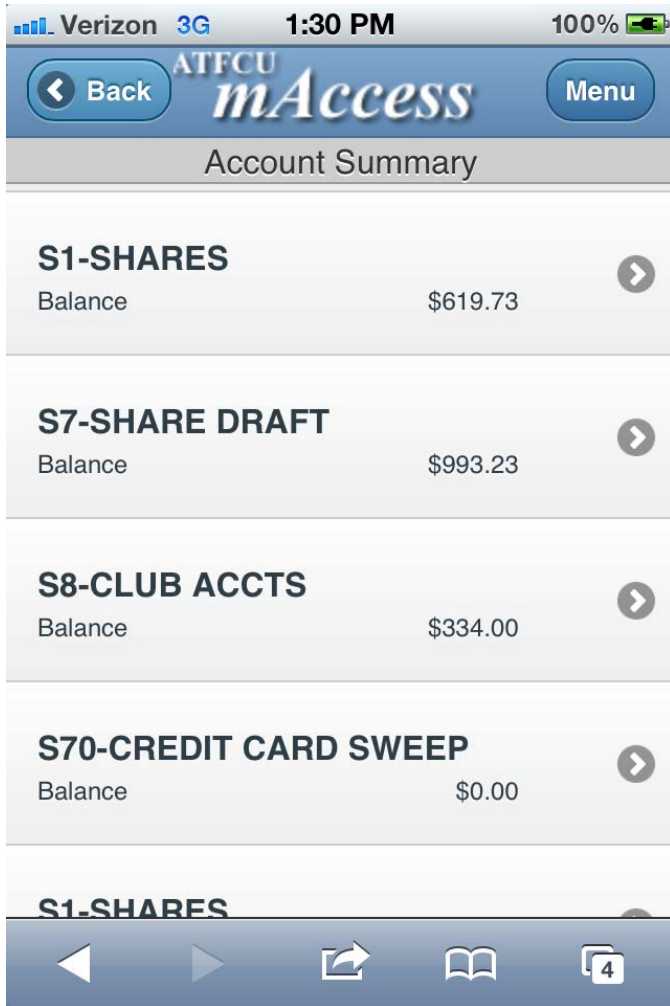
### Step 1 – Select an Action from your Home Screen

- a. In the Mobile Web, your home screen is your navigational hub.
- b. Choose the Action you wish to perform. For example, you can select View Accounts
- c. Use the Menu option to return to options and the Home option to return to the Navigation.



## View Account Balances

**Step 1** – From the Home Screen Select View Accounts.

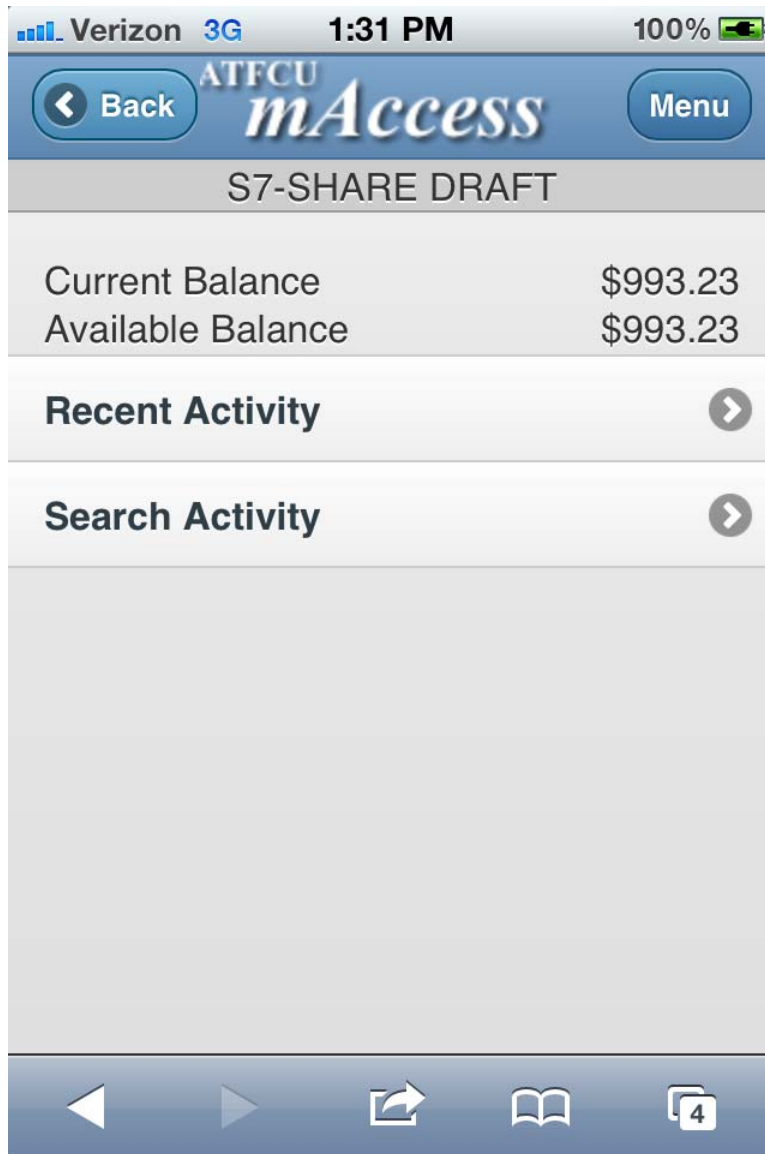


**Step 2** – Select the account for a detailed view.

## Search Activity

From the Account Details page, you can see a list of transactions or search for a specific transaction.

**Step 1** – Select Search Activity.

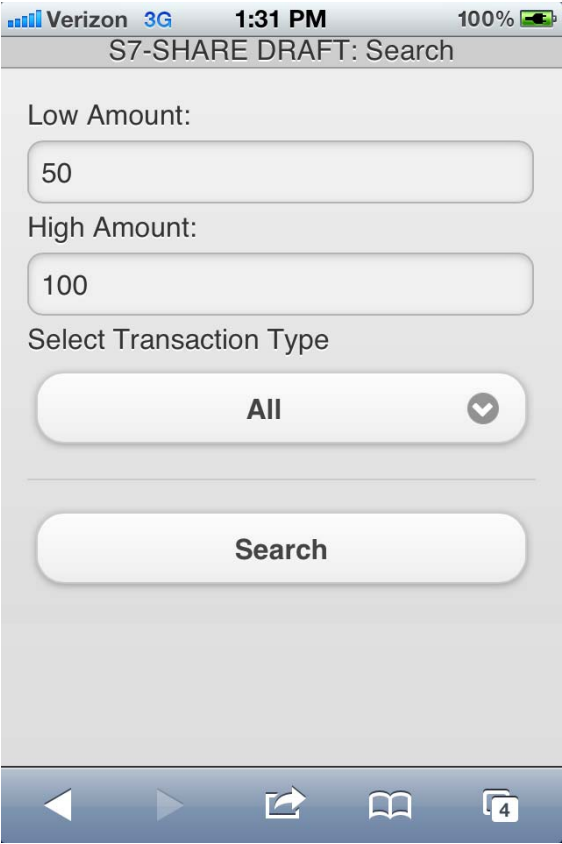


**Step 2** – Select your search criteria.

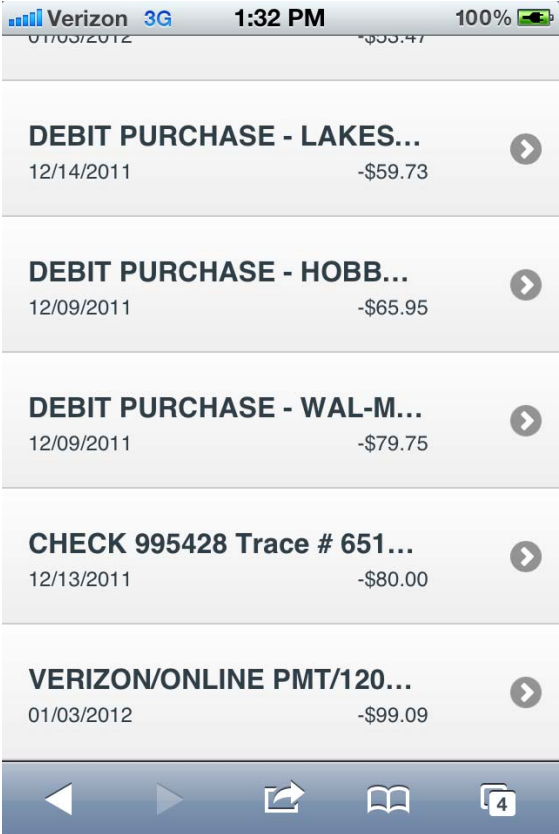
- a. You can choose to search by date or amount.
- b. For this example, we'll search by amount.
- c. Select Amount.



- a. In the high section, input the highest amount you are looking for. We will input \$100.00
- b. In the low section, input the lowest amount you are looking for. We will input \$50.00



A list of transactions matching your search will return.



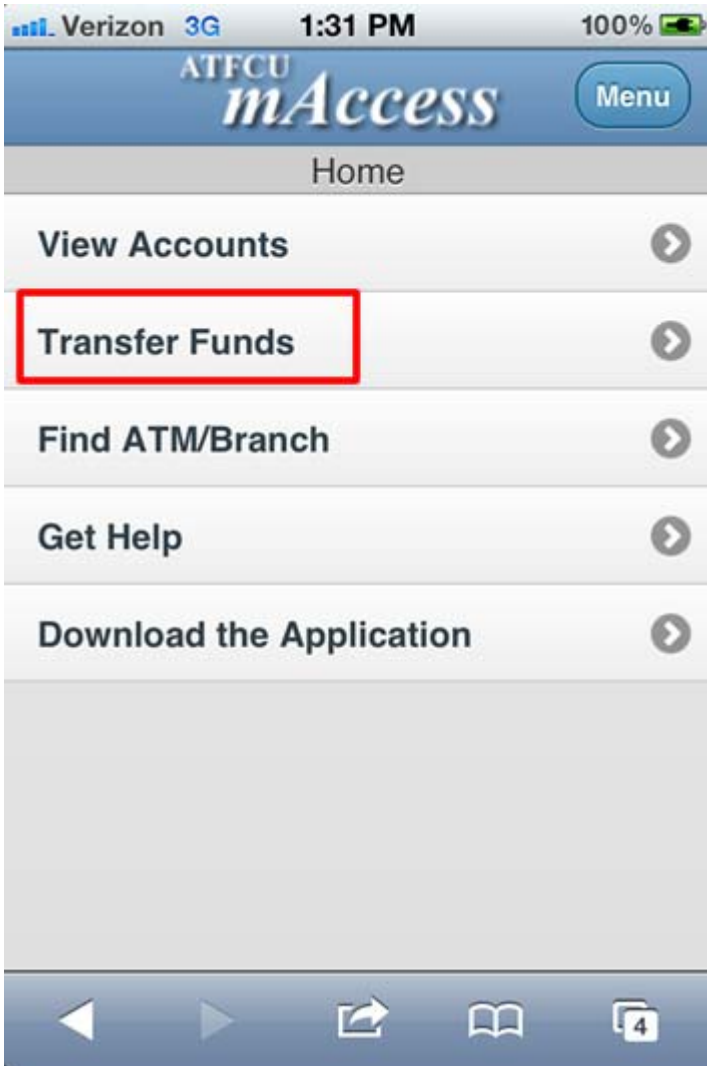
Select a transaction to see more detail.



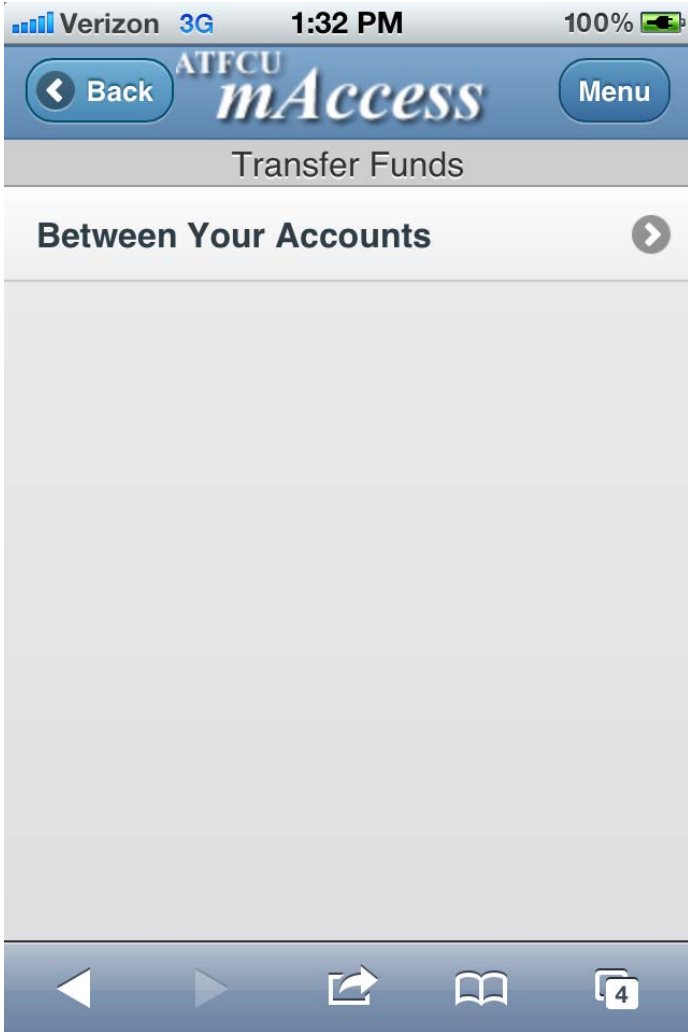
## Transfer Funds

The Transfer Funds option enables you to transfer money between eligible accounts from your phone.

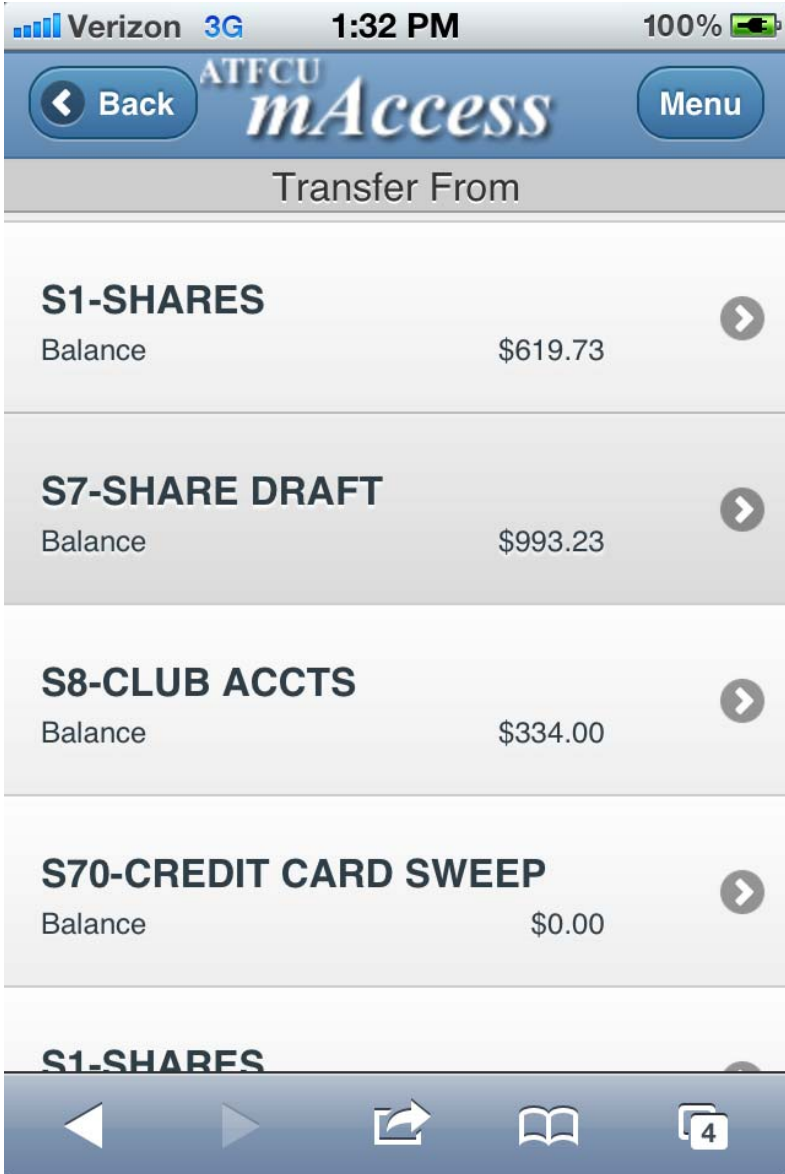
**Step 1** – From the Home Screen, choose Transfer Funds



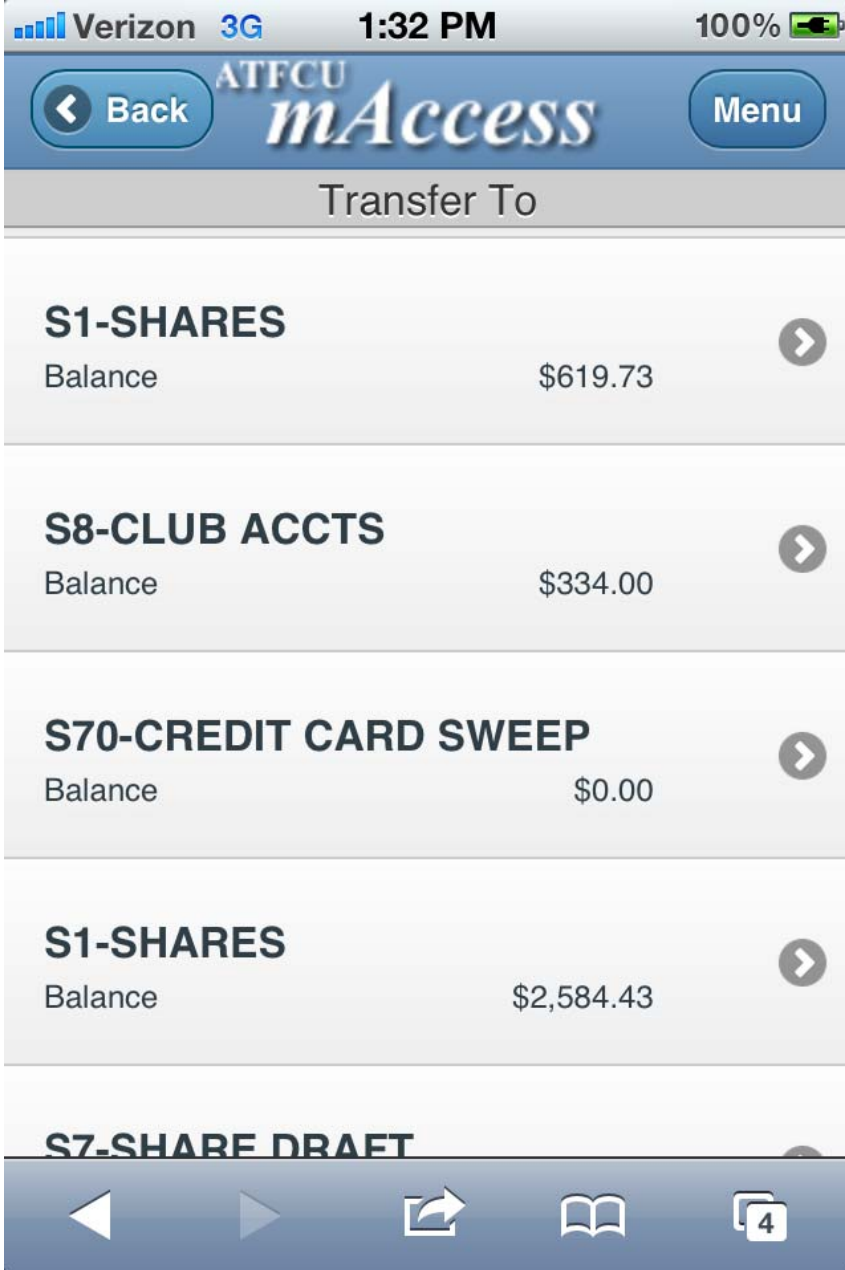
**Step 2** – Choose Between Your Accounts



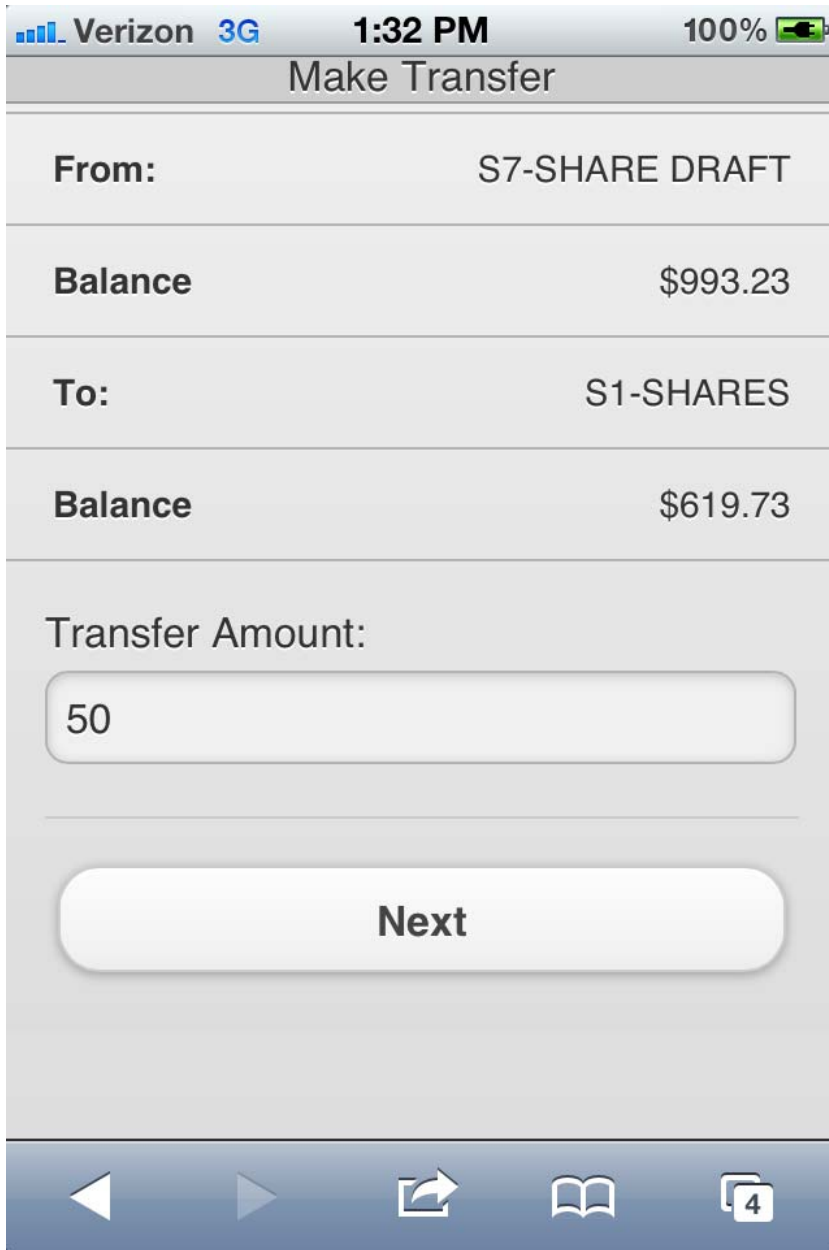
**Step 3** – Choose your transfer from account (For this example, we will select S7)



**Step 4** – Select Transfer to (For this example, we will select S1)

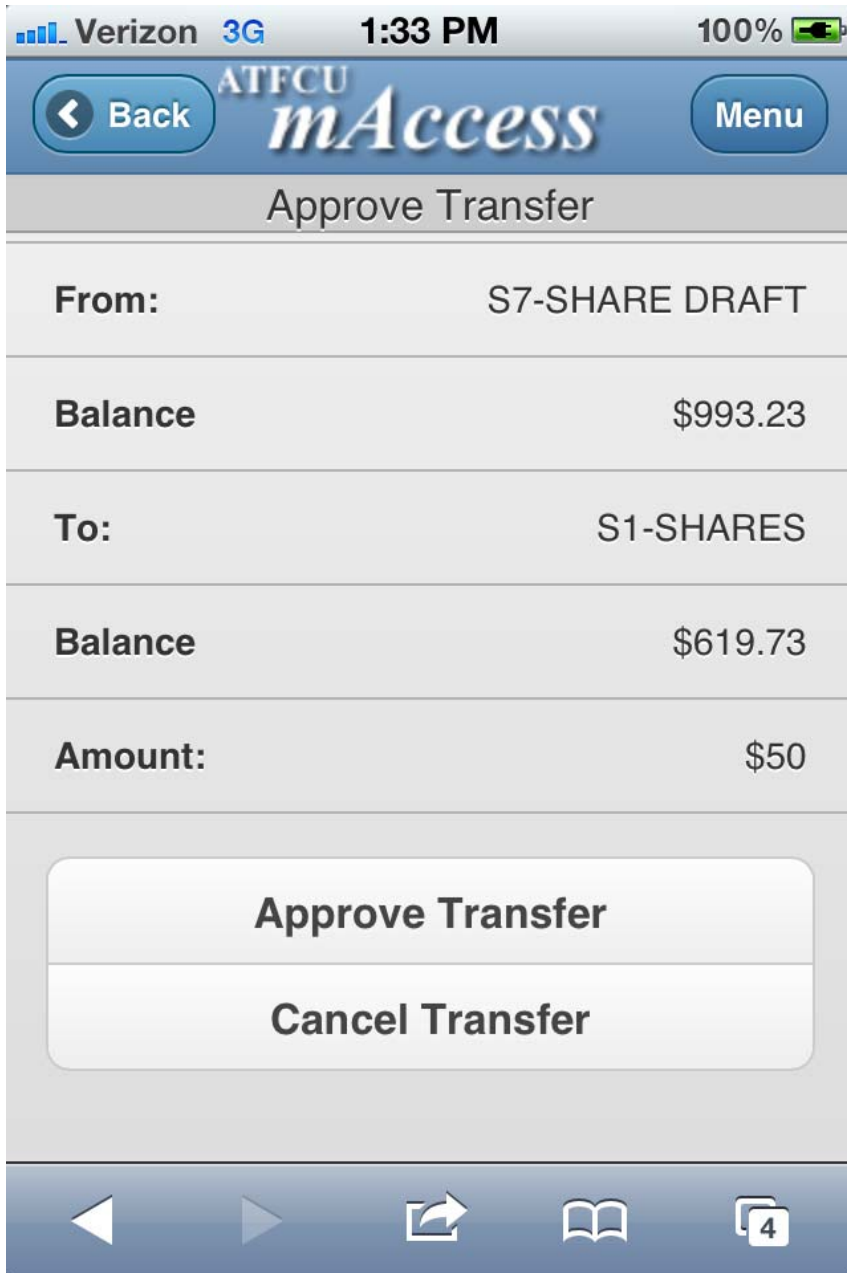


**Step 5**– Enter the amount you want to transfer for this example, we will use \$50.00



**Step 6** – Select Continue.

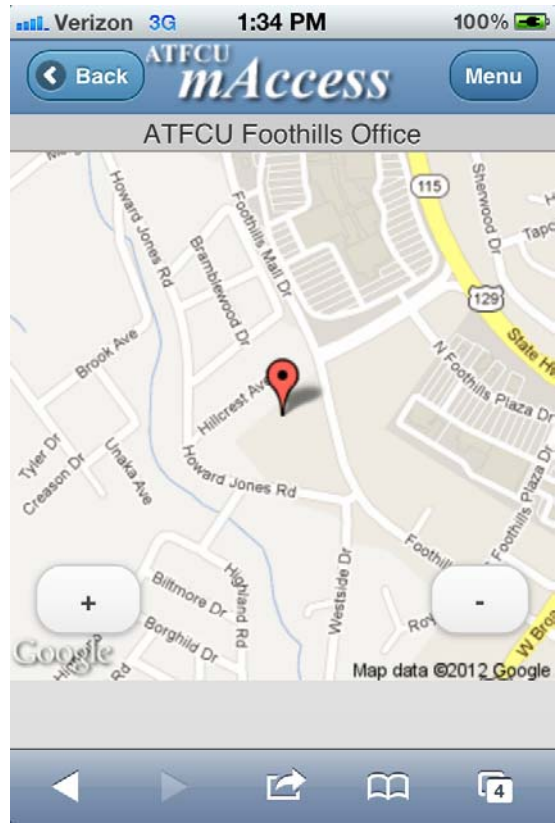
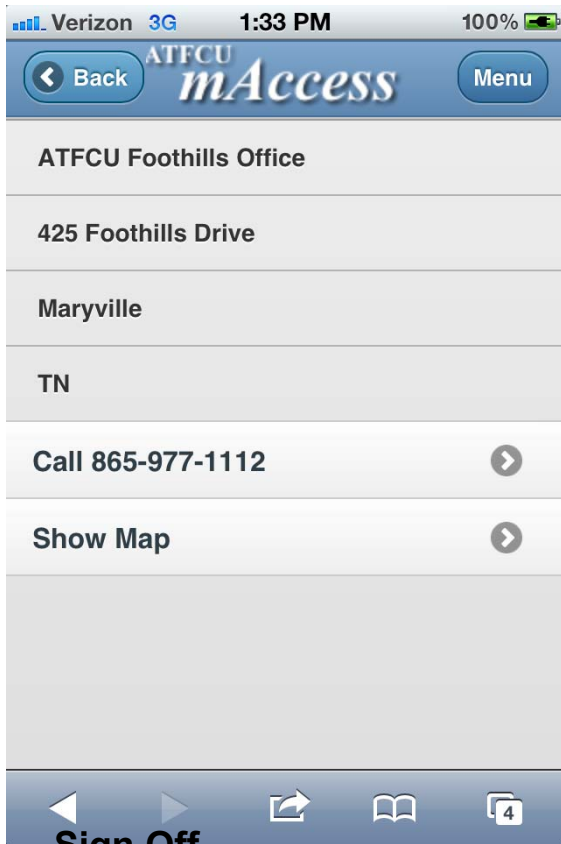
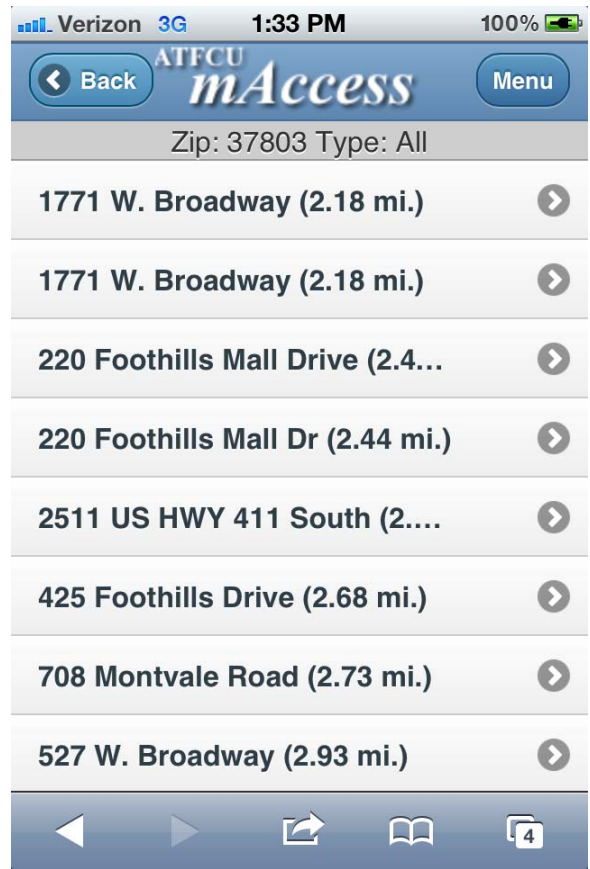
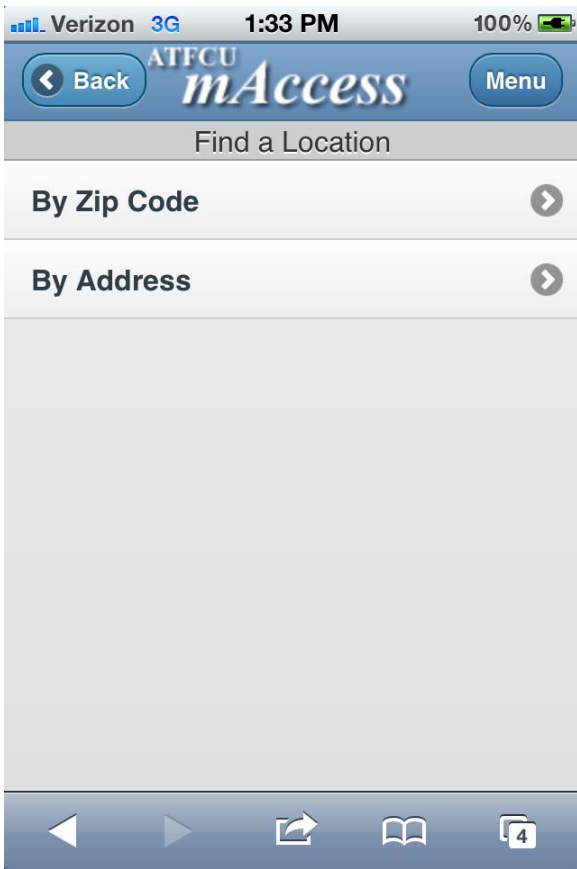
**Step 7** – Review your transfer information and select **Approve Transfer**. Your confirmation will appear on the next screen.



## Find ATM/Branches

The Find ATM/Branches feature may not be available for everyone. If you enable the locations feature of your phone, you may use the Find ATM/Branches feature to find an ATFCU Office or ATM by Zip Code, Address, or your current location.

**Step 1** – On the Navigational Menu, select Locations and input your preferred criteria.



Always select Sign Off when you are finished with your mAccess session.

