



Alcoa Tenn
Federal Credit Union

Online Access & Access Plus
Enhanced Online Security

Quick Tips Guide to Register

Access Plus, ATFCU's new enhanced online security

Alcoa Tenn Federal Credit Union will soon be offering an improved online security feature designed to prevent Online Access Users from falling victim to bogus websites that search for sensitive financial information. The new enhanced online security feature requires no new hardware or software and is another way to combat Identity Theft.

How Does it work?

All you have to do is create personal security images and five security questions to complete the registration process. You will see a change in the way you log-on to Online Access. After registration is complete you may proceed with transactions. At your next log in, you will be asked one of your five security questions and you will see your personal security image.

Getting Started

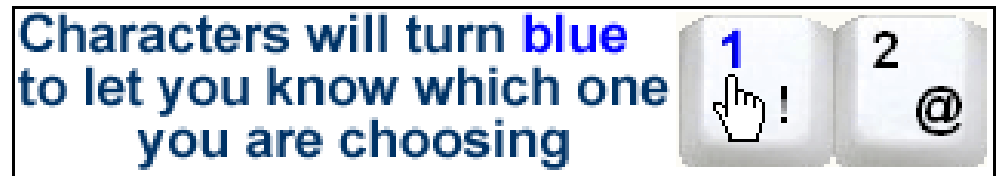
Go to www.atfcu.com From the Online Access sign on page, click on the "Register Now" link to enroll. Enter your member number. Next you will enter your PIN/Password using the On-Screen Keyboard.

The On-Screen Keyboard

ONLY Use the on-screen keyboard to enter your PIN/Password. The curser Will Not show in the PIN field. Just start clicking on the on-screen keyboard after entering your member number. This will automatically enter your PIN/Password



Using the on-screen keyboard:



The PIN/Password Field

Your PIN/Password is the same as your current Online Access PIN/Password. If you do not currently have an Online Access PIN/Password, please contact Member Services.

You must use the on-screen keyboard to enter your PIN/Password. *Please refer to the On-Screen Keyboard section of this guide for details.*

As you enter your PIN/Password with the on-screen keyboard, dots or asterisks will show in the PIN field

PIN:

If you erroneously enter a character with the on-screen keyboard, use the on-screen keyboard's “Del” key.



The Security Code

The security code is lowercase. For example: The image below is 2g2dh not 2G2DH. Use your keyboard NOT the on-screen keyboard to enter the security code.

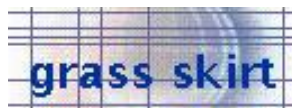


Security Questions

You will be required to complete 5 security questions and answers. You may choose pre-set questions or create your own. The answers to your security questions WILL BE CASE SENSITIVE.

Creating a Security Image

Your Security Image is NOT your Online Access PIN/Password. You should choose something you will recognize, but is not easily identifiable to others. Do not enter special characters in the Security Image field like, ~!@#\$%^&*()+ The ID must be 4-20 characters.



Your security image enables you to identify that you are doing business with ATFCU.

Changing your *Access Plus* Security Options

After you have registered, you may change any of your security settings. Click the "More Features" option in Online Access, then click "Access +".

A yellow button with the text "Access +" in blue.

Access Plus will allow you to make changes to your security questions and answers, or your security image.

After you have successfully completed the Access Plus registration process, please refer to our *After Registration Quick Tips Guide*. The Quick Tips guides along with our Most Frequently Asked Questions (FAQs) can be found on our website at www.atfcu.com