Mobile Access
for every phone
brought to you by ATFCU

Online Enrollment & Maintenance Guide
mAccess

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Online Enrollment- mAccess

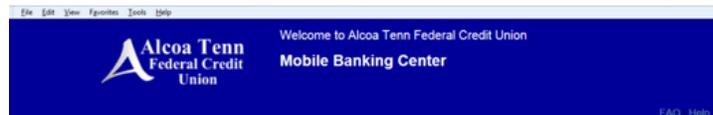**Step 1** – Logon to Online Access from ***www.atfcu.com***
  a. You must be registered for ***Online Access*** in order to register for Mobile. Please contact Member Service of visit the Online Access portion of our website for more details.

Step 2 – Enroll in Mobile Access
  a. Once logged in, you can securely access the Mobile Enrollment site by clicking the link "mAccess" from the top menu bar.
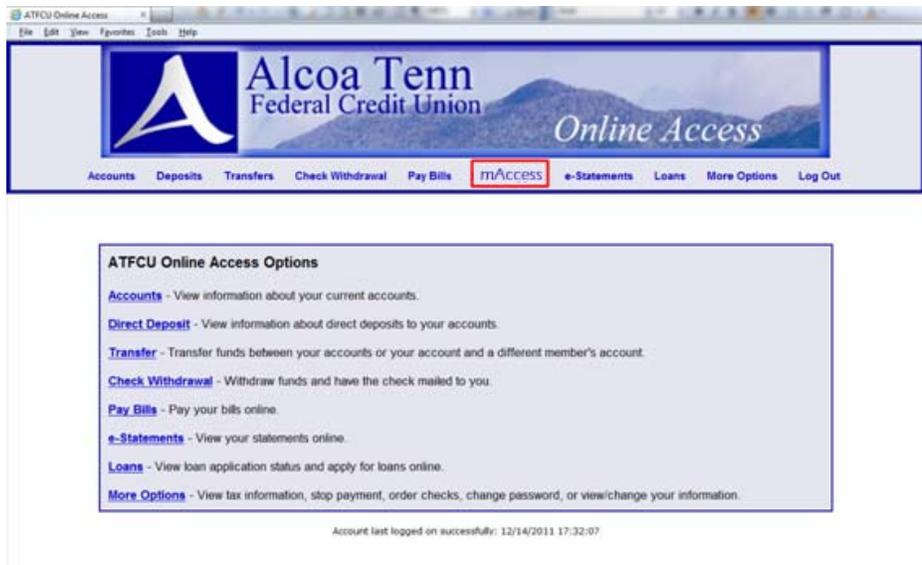
  b. Accept the ***Terms and Conditions of Use*** agreement.

c. Click **Printer Friendly Version** if you would like to print the agreement.

Step 3 – Choose Your Security Questions

    a. Select a question from each drop-down list and enter an answer in the box below each corresponding question.
Please Note: Security Questions are case sensitive and are different from your Online Access Security Questions.

    b. Click **Continue** when you are done.


Step 4 – Create your User ID and Password

    a. Select a mobile access User ID. This will be the ID you use to log in to mAccess from your mobile device. We do not recommend using your member number as a User ID; pick an ID that is unique to you and easy for you to remember. Please note: you cannot change your user ID once it is set.

    b. Create and confirm your mAccess password. **Please Note: This password is case sensitive and differs from your Online Access/Access Line password(s). Your password must be a combination of letters and numbers no shorter than 8 characters.**

    c. Click **Continue** when you are done.

d. After you have successfully enrolled, you will see a confirmation screen. Click "OK" to continue.

Step 5 – Enroll in Text Banking
   a. From the Account Management page, click **Enroll for Text Banking/Manage Devices** to:
      a. Have a text message with the mAccess URL sent directly to your mobile phone.
      b. Enroll in the Text Banking service.
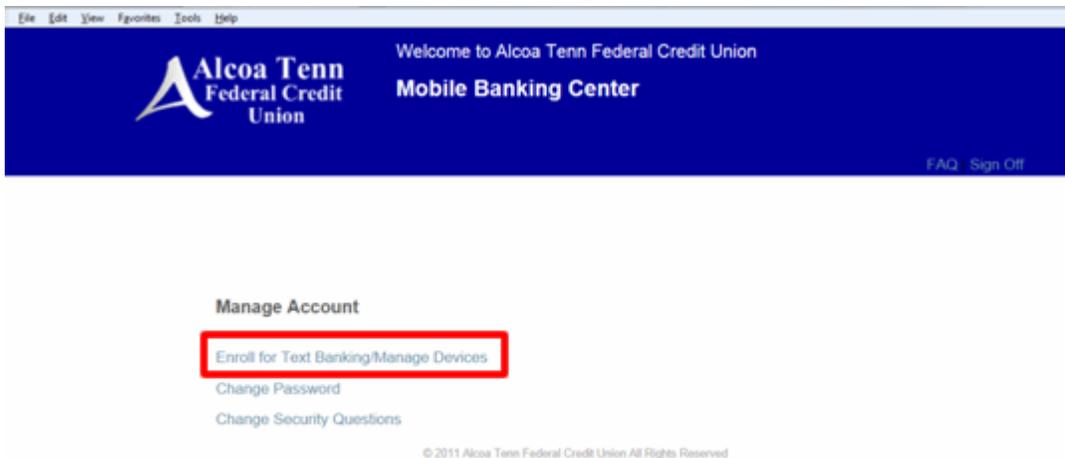
Step 6 – Enroll Your Mobile Device
   a. Select the appropriate mobile carrier from the dropdown menu.
   b. Enter your 10-digit mobile phone number.
   c. Click to accept the **_Terms and Conditions of Use_** agreement.

d. Click **Enroll**.

Step 7 – Select Your Services
 a. You'll receive a confirmation message stating that your phone is enrolled.
 b. **Check the box for Mobile Banking**.
 c. If you wish to enroll in Text Banking at this time, **check the box for Text Banking** as well.
 d. Once you have selected your services, click **Continue**.

Step 8 – Access Your Services

    a. If you selected Text Banking: You'll receive a 6-digit activation code. NOTE: Your 6-digit activation code is presented online ONLY. You must have your activation code to activate mAccess.

    b. You'll receive a text message requesting your activation code.
    c. Respond to this request with your code to activate Text Banking.
    d. You'll receive a text message with the URL for the mAccess home page.
    e. Use the URL for mobile access from your phone.
    f. Depending on the type of mobile device you use, you'll see a **Download App** button on the mAccess home page when you visit the site from your mobile phone. Simply click the link to download the app.

To acess the mobile site, you may also type in m.atfcu.com into the browser on your mobile device.

For instructions on downloading and installing an APP for your iPhone, iPod Touch, iPad, Android phone, Android Tablet, or Blackberry device please read our "Mobile App User's Guide".

For instructions on using the Web Version of mAccess from your phone, please read our "Web User's Guide".

For instructions on using Text Banking, please read our "Text Banking Guide".

Step 9 – Maintaining Your Access

After you have successfully completed your mAccess registration, you must maintain your device(s) through the mAccess link of Online Access.

a. Sign on the Online Access, then click the mAccess link.
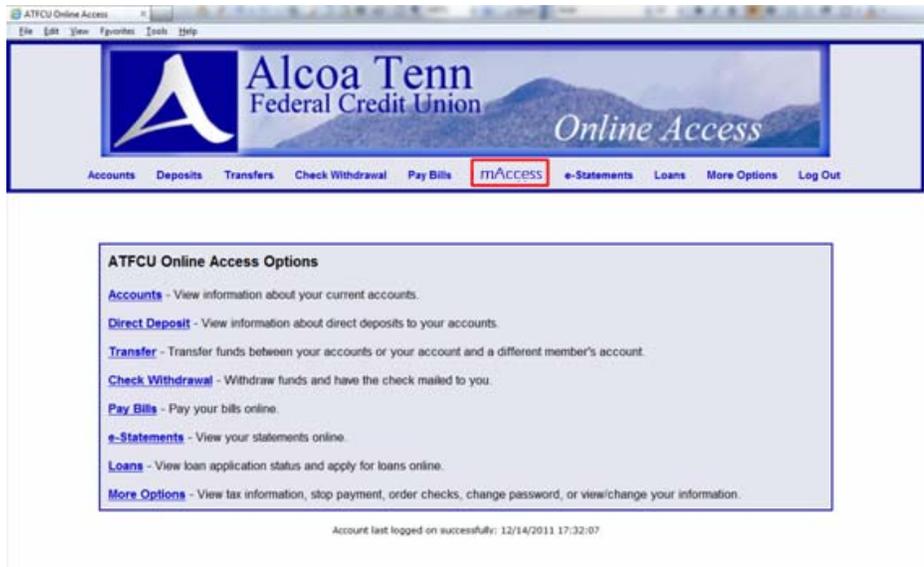
b. From the Welcome Center you may choose from the following options:
    a. **Enroll for Text Banking/Manage Devices** allows you to add phones, delete phones, temporarily disable phones, change your carrier and/or phone number
    b. **Change Password** will allow you to change your password for the mAccess System.
    c. **Change Security Questions** will allow you to set up new security questions/answers. Please note: this option will not allow you to see your current security questions/answers